

C. PCT 1649

December 16, 2022

Madam,
Sir,

PCT Office Feedback Survey 2020 - 2021

This Circular is addressed to your Office in its capacity as a receiving Office (RO), International Searching Authority (ISA), International Preliminary Examining Authority (IPEA) and/or designated or elected Office (DO/EO) under the Patent Cooperation Treaty (PCT). It concerns the results of the “*PCT Office Feedback Survey 2020 - 2021*” which was conducted over the months of March and April 2022, using an on-line questionnaire sent to your Office by means of circular PCT C. 1637 dated February 25, 2022, to assess the level of satisfaction of Offices with the PCT services provided by the International Bureau of the World Intellectual Property Organization (WIPO).

The International Bureau of WIPO has prepared the report analyzing the results of the Survey. This report is available on the WIPO PCT website, and is directly accessible under the “*PCT Office Feedback Survey*” web page at:
https://www.wipo.int/pct/en/activity/office_survey.html.

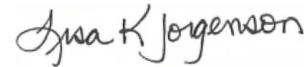
I would like to express my gratitude to all Offices for their participation in this Survey and confirm that the International Bureau of WIPO is using your comments and valuable feedback to ensure that the PCT services provided to Offices continue to address the needs of PCT Member States.

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The next Survey will be conducted in 2024. PCT Member States will be invited to participate and to provide feedback on their level of satisfaction with the PCT services provided by the International Bureau of WIPO during the period of 2022-2023.

Should you have any further questions or comments regarding the attached report or the PCT Office Survey in general, please contact Ms. Christine Bonvallet, Director, PCT International Cooperation Division, e-mail: pcticd@wipo.int.

Yours sincerely,

A handwritten signature in black ink that reads "Lisa K Jorgenson". The signature is written in a cursive, flowing style.

Lisa Jorgenson
Deputy Director General
Patents and Technology Sector